

2021 JUN 23 PM 1:24



MISSISSIPPI STATE DEPARTMENT OF HEALTH

2020 CERTIFICATION

Consumer Confidence Report (CCR)

White Cypress Lakes
Public Water System Name

MS 0230051

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community Public Water System (PWS) to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the PWS, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR.

CCR DISTRIBUTION (Check all boxes that apply.)

INDIRECT DELIVERY METHODS (Attach copy of publication, water bill or other)	DATE ISSUED
<input type="checkbox"/> Advertisement in local paper (Attach copy of advertisement)	
<input type="checkbox"/> On water bills (Attach copy of bill)	
<input type="checkbox"/> Email message (Email the message to the address below)	
<input type="checkbox"/> Other _____	
DIRECT DELIVERY METHOD (Attach copy of publication, water bill or other)	DATE ISSUED
<input checked="" type="checkbox"/> Distributed via U. S. Postal Mail	6-22-21
<input type="checkbox"/> Distributed via E-Mail as a URL (Provide Direct URL): _____	
<input type="checkbox"/> Distributed via E-Mail as an attachment	
<input type="checkbox"/> Distributed via E-Mail as text within the body of email message	
<input type="checkbox"/> Published in local newspaper (attach copy of published CCR or proof of publication)	
<input type="checkbox"/> Posted in public places (attach list of locations)	
<input type="checkbox"/> Posted online at the following address (Provide Direct URL): _____	

CERTIFICATION

I hereby certify that the CCR has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the PWS officials by the MSDH, Bureau of Public Water Supply.

Name

B. R. O.

Title

Asst Manager

Date

6-22-21

SUBMISSION OPTIONS (Select one method ONLY)

You must email, fax (not preferred), or mail a copy of the CCR and Certification to the MSDH.

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

Email: water.reports@msdh.ms.gov

Fax: (601) 576-7800

(NOT PREFERRED)

CCR DEADLINE TO MSDH & CUSTOMERS: BY JULY 1, 2021

**WHITE CYPRESS LAKES CCR
Hancock County, Mississippi
Public Water Supply I.D. No. MS0230051**

The **Water We Drink** - Utility Services, LLC is pleased to present our Annual Water Quality Report for the year 2020. This report is designed to inform you about the quality of your water and the services we deliver to you every day.

Is My Water Safe? Yes, last year your tap water met all U.S. EPA and state drinking water standards. Utility Services diligently safeguards its water supplies and once again we are proud to report that our system has not violated a maximum contaminant level (MCL) or any other drinking water quality standards.

Do I need to take any special precautions? Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/Aids or other immune system disorders, some elderly, and infants can be particularly at risk for infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

Where does my Water come from? The White Cypress Lakes Water source is one (1) well located at Lake Cypress Drive and East Lake Cypress Drive which draws its water from the Miocene Series Aquifer.

Source Water Assessment and its availability - A Source Water Assessment Plan (SWAP) is available from the Mississippi State Department of Health for this system. This Plan is an assessment of a delineated area around our listed source through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources.

Why there are contaminants in my Drinking Water? Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water pose a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap and bottled) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production, and mining activities. In order to ensure that your tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved? In order to maintain a safe and dependable water supply, we sometimes need to make improvements that will benefit all our customers. If you have a particular question about your water supply, please contact Aaron Dominey@ 1-855-340-0111.

Additional Information for Lead - If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The White Cypress Lakes Water supply is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact (601) 576-7582 if you wish to have your water tested.

Monitoring & Reporting of Compliance Data Violations

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards.

Beginning January 1, 2004, the Mississippi State Department of Health (MSDH) required public water systems that use chlorine as a primary disinfectant to monitor/test for chlorine residuals as required by the Stage 1 Disinfection By-Products Rule. We did complete the monitoring requirements and found no Maximum Residual Disinfectant Level (MRDL) violations.

Residuals	Sampling Period	Range (Low/High)	MCL RAA*	Units	RAA Date	RAA Your Water	Typical Source
Chlorine	Jan-Dec 2020	0.72 .87	4.0	mg/L	2020	0.60	Water additive used to control microbes

*RAA = Running Annual Average

Significant Deficiencies: During a sanitary survey conducted on 10/07/2014, MSDH cited the following significant deficiency(s) and corrective actions:

- 1. Failure to meet water supply demands (overloaded): This system is under a Bilateral compliance agreement.**

The water system was tested a minimum of one (1) monthly sample in accordance with the Total Coliform Rule. During the monitoring period covered by this report, the following detections were noted: **There were NO positive bacteriological samples during the monitoring period of January 1st to December 31st, 2020.**

In the table below, we have shown the drinking water contaminants that were detected. The presence of contaminants does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing. The EPA or the State required us to monitor for certain contaminant less than once per year because the concentrations of these contaminants do not change frequently.

DBP Contaminants	Sample Date	MCL	Unit	Your Water	Violation	Typical Source
Trihalomethanes, Total (TTHM)	08/2020	80	ppb	6.16	No	By-product of drinking water disinfection
Haloacetic Acids, Total (HAA5)	08/2020	60	ppb	13.0	No	By-product of drinking water disinfection

INORGANIC COMPOUNDS

ID	ANALYTE NAME	METHOD	RESULT	MCL	DATE
1010	BARIUM	200.8	0.0058 PPM	2 PPM	11/2018
1020	CHROMIUM	200.8	0.0024 PPM	0.1 PPM	11/2018
1025	FLUORIDE	300.0	0.56PPM	4 PPM	10/2018

DBP Contaminants	MCL	Unit	Your Water	Violation	HEALTH EFFECTS
LEAD	0.015 MG/L	PPM	0.0005	No	CORROSION OF HOUSEHOLD PLUMBING SYSTEMS; EROSION OF NATURAL DEPOSITS
COPPER	1.3 MG/L	PPM	0.0745	No	CORROSION OF HOUSEHOLD PLUMBING SYSTEMS; EROSION OF NATURAL DEPOSITS; LEACHING OF FRO WOOD PRESERVATIVES

Thank you for allowing us to continue to provide your family with clean, quality safe drinking water this year. In order to maintain a safe and dependable water supply, we sometimes need to make improvements that will benefit all of our customers. Please call our office if you have any questions.

We at UtilityServices, work around the clock to provide top quality drinking water to every tap of every customer of the White Cypress Water System. We ask that all our customers help us to protect and conserve our water sources, which are the heart of our community, our way of life, and our children's future.

WHITE CYPRESS LAKES CCR
Hancock County, Mississippi
Public Water Supply I.D. No. MS0230051

CORRECTED COPY

The Water We Drink - Utility Services, LLC is pleased to present our Annual Water Quality Report for the year 2020. This report is designed to inform you about the quality of your water and the services we deliver to you every day.

Is My Water Safe? Yes, last year your tap water met all U.S. EPA and state drinking water standards. Utility Services diligently safeguards its water supplies and once again we are proud to report that our system has not violated a maximum contaminant level (MCL) or any other drinking water quality standards.

Do I need to take any special precautions? Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/Aids or other immune system disorders, some elderly, and infants can be particularly at risk for infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

Where does my Water come from? The White Cypress Lakes Water source is one (1) well located at Lake Cypress Drive and East Lake Cypress Drive which draws its water from the Miocene Series Aquifer.

Source Water Assessment and its availability - A Source Water Assessment Plan (SWAP) is available from the Mississippi State Department of Health for this system. This Plan is an assessment of a delineated area around our listed source through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area, and a determination of the water supply's susceptibility to contamination by the identified potential sources.

Why there are contaminants in my Drinking Water? Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water pose a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap and bottled) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production, and mining activities. In order to ensure that your tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved? In order to maintain a safe and dependable water supply, we sometimes need to make improvements that will benefit all our customers. If you have a particular question about your water supply, please contact Aaron Dominey@ 1-855-340-0111.

Additional Information for Lead - If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The White Cypress Lakes Water supply is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>. The Mississippi State Department of Health Public Health Laboratory offers lead testing for \$10 per sample. Please contact (601) 576-7582 if you wish to have your water tested.

Monitoring & Reporting of Compliance Data Violations

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards.

Beginning January 1, 2004, the Mississippi State Department of Health (MSDH) required public water systems that use chlorine as a primary disinfectant to monitor/test for chlorine residuals as required by the Stage 1 Disinfection By-Products Rule. We did complete the monitoring requirements and found no Maximum Residual Disinfectant Level (MRDL) violations.

Residuals	Sampling Period	Range (Low/High)	MCL RAA*	Units	RAA Date	RAA Your Water	Typical Source
Chlorine	Jan-Dec 2020	0.72 .87	4.0	mg/L	2020	0.80	Water additive used to control microbes

*RAA = Running Annual Average

Significant Deficiencies: During a sanitary survey conducted on 10/07/2014, MSDH cited the following significant deficiency(s) and corrective actions:

- Failure to meet water supply demands (overloaded): This system is under a Bilateral compliance agreement.**

The water system was tested a minimum of one (1) monthly sample in accordance with the Total Coliform Rule. During the monitoring period covered by this report, the following detections were noted: **There were NO positive bacteriological samples during the monitoring period of January 1st to December 31st, 2020.**

In the table below, we have shown the drinking water contaminants that were detected. The presence of contaminants does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing. The EPA or the State required us to monitor for certain contaminant less than once per year because the concentrations of these contaminants do not change frequently.

DBP Contaminants	Sample Date	MCL	Unit	Your Water	Violation	Typical Source
Trihalomethanes, Total (TTHM)	08/2020	80	ppb	6.16	No	By-product of drinking water disinfection
Haloacetic Acids, Total (HAA5)	08/2020	60	ppb	13.0	No	By-product of drinking water disinfection

INORGANIC COMPOUNDS

ID	ANALYTE NAME	METHOD	RESULT	MCL	DATE
1010	BARIUM	200.8	0.0058 PPM	2 PPM	11/2018
1020	CHROMIUM	200.8	0.0024 PPM	0.1 PPM	11/2018
1025	FLUORIDE	300.0	0.56PPM	4 PPM	10/2018

DBP Contaminants	MCL	Unit	Your Water	Violation	HEALTH EFFECTS
LEAD	15 MG/L	PPM	1	No	CORROSION OF HOUSEHOLD PLUMBING SYSTEMS; EROSION OF NATURAL DEPOSITS
COPPER	1.3 MG/L	PPM	0.1	No	CORROSION OF HOUSEHOLD PLUMBING SYSTEMS; EROSION OF NATURAL DEPOSITS; LEACHING OF FRO WOOD PRESERVATIVES

Thank you for allowing us to continue to provide your family with clean, quality safe drinking water this year. In order to maintain a safe and dependable water supply, we sometimes need to make improvements that will benefit all of our customers. Please call our office if you have any questions.

We at UtilityServices, work around the clock to provide top quality drinking water to every tap of every customer of the White Cypress Water System. We ask that all our customers help us to protect and conserve our water sources, which are the heart of our community, our way of life, and our children's future.

FORMSINK, LLC • FOR REORDER CALL 1-800-223-4460 • L-36808

ACCOUNT NO.	SERVICE FROM	SERVICE TO
250137002	08/10	09/08
SERVICE ADDRESS		
27539 E LAKE CYPRESS DR		
METER READINGS		
CURRENT	PREVIOUS	USED
CHARGE FOR SERVICES		
WTR		36.00
NET DUE >>>		36.00
LATE CHG >>		4.00
GROSS DUE >>		40.00

RETURN THIS STUB WITH PAYMENT TO:
UTILITY SERVICES, LLC
 P.O. BOX 769
 OCEAN SPRINGS, MS 39566-0769
 228-872-4904

PRESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE
 PAID
 PERMIT NO. 871
 OCEAN SPRINGS, MS

PAY NET AMOUNT ON OR BEFORE DUE DATE	DUE DATE	PAY GROSS AMOUNT AFTER DUE DATE
	10/02/2021	
NET AMOUNT	SAVE THIS	GROSS AMOUNT
36.00	4.00	40.00

REVISED CCR'S AVAILABLE
 UPON REQUEST

RETURN SERVICE REQUESTED

250137002 
 GUERRA KAYLA

27539 E LAKE CYPRESS DR
 PERKINSTON MS 39573-4545



FORMSINK, LLC • FOR REORDER CALL 1-800-223-4460 • L-36808

ACCOUNT NO.	SERVICE FROM	SERVICE TO
250135000	08/10	09/08
SERVICE ADDRESS		
28151 LAKE CYPRESS DR		
METER READINGS		
CURRENT	PREVIOUS	USED
CHARGE FOR SERVICES		
WTR		36.00
NET DUE >>>		36.00
LATE CHG >>		4.00
GROSS DUE >>		40.00

RETURN THIS STUB WITH PAYMENT TO:
UTILITY SERVICES, LLC
 P.O. BOX 769
 OCEAN SPRINGS, MS 39566-0769
 228-872-4904

PRESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE
 PAID
 PERMIT NO. 871
 OCEAN SPRINGS, MS

PAY NET AMOUNT ON OR BEFORE DUE DATE	DUE DATE	PAY GROSS AMOUNT AFTER DUE DATE
	10/02/2021	
NET AMOUNT	SAVE THIS	GROSS AMOUNT
36.00	4.00	40.00

REVISED CCR'S AVAILABLE
 UPON REQUEST

RETURN SERVICE REQUESTED

250135000 
 CULLEN JAMES

28151 LAKE CYPRESS DR
 PERKINSTON MS 39573-4546



FORMSINK, LLC • FOR REORDER CALL 1-800-223-4460 • L-36808

ACCOUNT NO.	SERVICE FROM	SERVICE TO
250009000	08/10	09/08
SERVICE ADDRESS		
28270 LAKE CYPRESS DR		
METER READINGS		
CURRENT	PREVIOUS	USED
CHARGE FOR SERVICES		
WTR		36.00
NET DUE >>>		36.00
LATE CHG >>		4.00
GROSS DUE >>		40.00

RETURN THIS STUB WITH PAYMENT TO:
UTILITY SERVICES, LLC
 P.O. BOX 769
 OCEAN SPRINGS, MS 39566-0769
 228-872-4904

PRESORTED
 FIRST-CLASS MAIL
 U.S. POSTAGE
 PAID
 PERMIT NO. 871
 OCEAN SPRINGS, MS

PAY NET AMOUNT ON OR BEFORE DUE DATE	DUE DATE	PAY GROSS AMOUNT AFTER DUE DATE
	10/02/2021	
NET AMOUNT	SAVE THIS	GROSS AMOUNT
36.00	4.00	40.00

REVISED CCR'S AVAILABLE
 UPON REQUEST

RETURN SERVICE REQUESTED

250009000 
 GRIGSBY JENIFFER

28270 LAKE CYPRESS DR
 PERKINSTON MS 39573-4547

